

COONAWARRA

Cellar Door Events (CDE) Committee

MINUTES – CDE Committee Meeting		
Wednesday 15 July 2020	9:00am	Leconfield Coonawarra

1. Welcome/Attendance/Apologies
Present: Kerrie Marcus (KM), Jamie McDonald (JM), Heidi Eldridge (HE), Emma Raidis (ER), Lynn Doyle (LD), Emma Bowen (EB)
Apologies: Ilana Minge (IM)
Minutes: HE
Meeting Chair: HE

2. Minutes of the Previous CDE Meeting		
Moved EB	Seconded JM	<ul style="list-style-type: none">Minutes dated 10 June 2020 were used as a reference point.Post Meeting Note (PMN) are included herein.

3. Upcoming Cellar Dwellers and Cabernet Celebrations	
	<p>Cellar Dwellers https://coonawarra.org/event/cellar-dwellers2020/</p> <ul style="list-style-type: none"> 2019 288 passport entries received. Noted in 2018 347 surveys received. SATC funding Grant submitted to promote a Cellar Dwellers Hero Event Wine & Fire in Coonawarra to be held at a winery with wineries invited to have wines and we showcase an outdoor event with focus on camping and nature with live music. Advice anticipated in July. 2020 Cellar Dwellers Radio advertising commenced from 1st July on TripleM/ Hit Radio with weekly live reads on TripleM & ABC radio with Rod Sparks. <p>Action: HE to send reminder for wineries to submit their Passport forms, and continue promotion of the passport trail.</p>
3.1	<p>Cabernet Celebrations https://coonawarra.org/event/coonawarra-cabernet-celebrations/</p> <ul style="list-style-type: none"> SATC Funding Application Agreement - \$15k per annum for 3 years. PMN: SATC confirmed that we can proceed with virtual if required and maintain funding. Due for resubmission in January as 2020 last of 3 year agreement. <p>Action: CV to prepare future application in readiness. OJ to prioritise in May prior to maternity leave.</p> <ul style="list-style-type: none"> GOLF DAY anticipated to proceed Friday 2nd October. Noted that Austereo would continue association and another business expressed interest in supporting in 2020 and Bedford confirmed Sponsorship. <p>Action: Sponsorship document to be ready to send out and review in August meeting.</p> <ul style="list-style-type: none"> Cabernet [Decade]nce – 60 attracted in 2019 and looking at ways of maximising this in 2020. <p>Action: ER approach Jens to look at bus transfer options for Decadence from Mount Gambier. HE to seek quote BusLink.ca. \$15pp return.</p>
3.2	<ul style="list-style-type: none"> MASTERCLASS – 2020 TBC format wise. <p>Capacity in Gables reduced from 48 to 24 under current COVID regulations. CDE committee raised suggestion to “cellar” masterclass in its current format. Opportunity to present event in a different way to increased audience reach possibly by virtual means.</p> <p>Action: HE to present alternate delivery options to Masterclass coordinators.</p> <ul style="list-style-type: none"> SHUTTLE SERVICE updated to become Day Pass and provision by Coonawarra Experiences. Total demand 160 in 2019. Cost of service to CV is \$2,000 and we are looking at grants to subsidise moving forward. Provider expressed increasing price to \$20pp to match the more bespoke service and this has been incorporated in Program. RAA was a potential funding partner (Note RAA Grant doesn't open until mid September). TICKETING – See https://coonawarracabernet.iwannaticket.com.au/ we are looking to transition to Humanitix. Review to be finalised by end of May 2020. <p>Action: External ticketing put on hold. E-commerce feature for website is being created with intent to enable ticket sales via platform embedded on CV website.</p> <ul style="list-style-type: none"> THEMING to be increased, in particular in Penola and utilizing street poles. Prototype for CCC Street Banners presented on Zoom in June meeting. <p>Action: CV to verify if banners can be secured in 2020 as part of funding. CV has prepared WRC installment request.</p>

	<p><i>Action: Town entrance signs no longer well placed for max. exposure from highway- event banners. HE to find out in next board meeting, where future placement is based on WRC plans for relocation. Question raised as to whether CCC banner can be displayed before entrance to Bellwether.</i></p> <p>PROGRAMME – Release of program delayed due to COVID. Several feature events cancelled. All members have final opportunity to confirm/ change events by 17th July. PDF Program will be published to website in first instance, and promotions to guide back to CV Web. Committee agree that printed Programmed are a valuable tool for visitors, however to hold off printing until Sept.</p> <ul style="list-style-type: none"> • <i>Action: HE to send final proof to all participants. Program to go live on web by August.</i> <p>EB queried promotional involvement of Made with Moxie.</p> <p><i>Action : HE to follow up on level of engagement. Possibility to tie in CCC promotions with E-commerce PR from Project 250/SAWIDS grants given CCC ticket sales on CV ecommerce platform.</i></p>
--	---

4. Cellar Door Manual 2019 (update from 2013)

4.1	<ul style="list-style-type: none"> • Manual supplied at the Workshop and electronically thereafter: https://coonawarra.org/wp-content/uploads/2020/02/FINAL_Coonawarra-Cellar-Door-Manual-and-Guide-Edition-5.pdf • See Wine Varieties Doc here: https://coonawarra.org/wp-content/uploads/2020/02/Coonawarra-Cellar-Door_Wine-Varieties.pdf and article. • Cellar Door metrics were followed up and currently no further state funding. In the interim wineries (currently 11) are sharing on a regular occurrence (first Tuesday of the month) cellar door visitor numbers with preference for postcodes or state if known. • <i>Action: CV to collate May-June figures for distribution</i>
-----	--

5. Industry Get Togethers – 2020

5.1

Date	Cellar Door Get Together Host	Further details
September	Leconfield?	
October	Brand’s Laira/ Balnaves?	
November		

- Suggestion made to resume Cellar Door Get togethers in September. Good opportunity to provide CCC update leading into October. Cellar Doors of Interest – those who have undertaken reno’s during COVID.
- *Action: CDE Committee to lead participation and attendance. CV to send a reminder prior to the event.*

6. Pop Ups _ NOT DISCUSSED GIVEN COVID SITUATION

6.1	<ul style="list-style-type: none"> • Penola Christmas Pop Up – CV did not host in 2019 due to extreme weather day. Koonara and The Blok proceeded with a pop up. Note CV secured and paid for the license. • <i>Action: Agree process in October for December 2020 + volunteers to assist HE + CL facilitate.</i>
6.2	<ul style="list-style-type: none"> • Committee agrees that pop up events shall take place prior to major CV calendar events, enabling promotion of the subsequent major regional event in the lead up. JM noted that beyond strategic significance that there may be additional benefits of pop up participation. • CV classified pop up events to engage participation of for example a minimum 10 Member wineries. • Discussion on Pop Ups in & around the region, including the following which all are to review to refine as allocated with initials in brackets was not undertaken due to the focus on July and October in region events: <ul style="list-style-type: none"> - Warrnambool (HL) – Raidis Estate have exclusivity with Koonara for the Winta. Look at Saturday night and locations for early Jan. HL provided update 10th and 11th January are currently available. Fun runs and markets on that weekend. Lake – Events Application form. Liquor License appears to be the only cost. We noted that we are all stretched to make this happen in 2020 and given GOM on 18 January that energy must be maintained in region for Cup and GOM. Consider for future. <i>Action: CD Events to confirm interest at next meeting for 2021. Note currently not a priority.</i> - Geelong (IM) – Council unique zones. IM to consider festivals. Torquay. No progress. - Mount Gambier in May (pre-Cellar Dwellers) – Noted that Generations of Jazz increases visitation in region. Let's follow up with Committee for 2021 planning and the flow on benefits for region wide approach. (OJ) The other option is Trots Club for Winter Festival. May option. No progress due to COVID-19. - Melbourne & Adelaide other opportunities – <p>CV coordinated Leigh Street in November with over 700 attending and 14 wineries participating with user pay model resulting in under \$300 per winery fee. Member feedback positive. Noted that in SAWIA meeting Langhorne Creek noted also that the space has reduced and we may look at</p>

	<p>alternative locations moving forward. Noted without cost of Liquor Licence that a fee for venue such ACC other locations may be feasible. Langhorne Creek looking at Topham Mall. McLaren Vale region TBC. Government providing funding to SAWIA.</p> <ul style="list-style-type: none"> - Port Fairy – Branding opportunity – EB advised taking submissions for bespoke high-end and can review 2019 brochure to put in a proposal for Winter Festival June long weekend (EB). Note unlikely 2020 due to COVID-19 but consider for 2021. - SAWIA have extended the Royal Adelaide Show tastings occurring daily at 4:30pm for EOIs from regions and Coonawarra has submitted. Given cancellation we expressed 2021 interest.
--	--

7. 2021 Events	
7.1	<ul style="list-style-type: none"> • Grapes of Mirth – Large scale comedy event. CV working with Grapes of Mirth on 2021 based on 10 wineries participating with 3 skus respectively and set wine price. SATC Grant submitted to expand offering to incorporate Friday & Sunday activity between Cup and Comedy. • <i>Action: November confirm participation of 10 wineries.</i> • <i>UPDATE: Status of 2021 event currently unknown.</i> • Continually reviewing opportunities with focus on call to action as visiting the region. Therefore preference is pre July and October. We will review budget and discuss. Noting we need to also consider COVID-19 situation.

8. Local Tourism & Educational Tours __ NOT DISCUSSED GIVEN COVID SITUATION	
8.1	<ul style="list-style-type: none"> • Langhorne Creek and Adelaide Hills preparing itineraries for review and propose end of May to avoid June long weekends etc. • <i>Action: CV to issue dates itinerary and cost to confirm destination and registrations in March. Put on hold with COVID-19. Have responded to Adelaide Hills and Langhorne Creek on 3 April 2020. This can be explored in 2021.</i>
8.2	<ul style="list-style-type: none"> • Radio advertising is being explored in Victoria and renewal with Austereo in SA. Note however that budget is lean and for this reason we did not extend radio in October. • Confirmed Horsham \$1.8k per annum. Considering Hamilton \$1.1k supporting community placements and weekly wine competition in Warrnambool at \$880 per month. • <i>Action: Review greater radio advertising across Victoria as we plan Cabernet Celebrations. On hold due to COVID-19.</i>

9. Industry Initiatives	
9.1	<ul style="list-style-type: none"> • Wine Australia – COVID-19 has postponed this year's visit. Unlikely to have visits until 2021. Itinerary sent to WA and this will be verified when new dates are confirmed. <p>Members invited to access image library at: https://wineaustralia.imagegallery.me/site/welcome.me</p>
9.2	<ul style="list-style-type: none"> • Great Wine Capitals – 2019 AGM hosted in Bordeaux with \$1k allocated in Budget 20/21. • <i>Action: OJ to follow up on current status. Note on hold but had sought funding for Cabernet Symposium. Note global uncertainty with COVID-19.</i>
9.3	<ul style="list-style-type: none"> • PIRSA – Tracking against the Mixed Dozen project contribution. Successfully applied for SAWIA Project 250 PIRSA funding and were also successful in gaining a further \$25k to look at social outreach. • <i>Action: Survey to members to determine in which international markets wineries are operating – Has been delayed. No progress to report.</i> • <i>Action: CV Project 250 grant has been submitted and will focus on a tourism/ marketing campaign inclusive of photoshoots and noted if possible, to consider transport "Über" option that would be transferable to other regions.</i> • May 2020 – PIRSA SAWIDS funding grant successful. CV awarded \$60k to set up E-commerce store on webpage to enable wine experiences to be booked from one central platform.
9.4	<ul style="list-style-type: none"> • Limestone Coast Local Government Authority (LCLGA) – currently working with Biddie Shearing and members of the Steering Committee of the Mixed Dozen Project. PMN: Facebook Group created. <p>https://www.facebook.com/groups/166361824463220/</p> <ul style="list-style-type: none"> • <i>Action: OJ to follow up for update on Strategy.</i>

10. Future Ideas	
10.1	<ul style="list-style-type: none"> • It has been noted that CV is at capacity and regional events require approx. 10 members to be involved or be of strategic importance.

	<ul style="list-style-type: none"> How can we activate more for Cabernet Celebrations – win a 6 pack as part of the month? We wish to hold a Briefing night in Penola with businesses to increase engagement and are costing banners for main street signage.
--	--

11. General Business

11.1	<ul style="list-style-type: none"> Marketing Update – Six short clips are on You Tube. The You Tube Channel is here: https://www.youtube.com/channel/UCaGSUJjgFpXQf3gHFTstcpA Currently working with Made with Moxie for in region videography and showing a CCC video at the Workshop. After Dark Event video shared. LBB and Regional Map under renewal. Will hold on printing and review again in May. All to be proofed. Cup Update – 36° South expressed interest in working more closely. We have reached out for Roadshow and potential to also join us for Cabernet Symposium. On hold due to COVID-19. Ongoing. Viticulture – See minutes on the website and Biodiversity information via dropbox link. Noted Biodiversity project continues. Looking at undertaking a workshop in region for plantings at smaller scale that may apply to individuals. Roadshow – Cancelled. EDM went out and socials updated and website up to date. https://coonawarra.org/event/roadshow/ <p>Brand Reference Committee: Meeting to be held on 13 May to provide update on Minister COVID discussion and Grants submitted. Future meetings to be conducted via</p>
11.2	<ul style="list-style-type: none"> Correspondence Priorities – All encouraged to read weekly correspondence and to share content with teams. If you have feedback please share this for continuous improvement. Ongoing.
11.3	<ul style="list-style-type: none"> Committee Structures – Refer to policies https://coonawarra.org/wp-content/uploads/2019/01/190125-Coonawarra-Vignerons-Policies-Revised.pdf
11.4	<ul style="list-style-type: none"> Tour Group Code of Conduct – CV issued to members, endorsed by Board for implementation and shared with members. Now resides with members to communicate and included in the Manual.
11.5	<ul style="list-style-type: none"> CV Hire equipment now available to all members and shared online and via an email.
11.6	<ul style="list-style-type: none"> Budget – Final budget presented. Minimal changes have been made to allocated CDE & Marketing funds given that all events are to be run at cost neutral. Promotion and printing expenses remain same as 19/20 period noting we will reduce printing quantities for maps and LBB's, but may require to run second print if situation improves. Note: 2021 Cellar Dweller program prints fall in to 20/21 budget.
11.7	<ul style="list-style-type: none"> General Meeting – General Meeting was held 5th May via Zoom – Available to view General Meeting 5 May 2020 Zoom Recording

12. Any New Business

12.1	<ul style="list-style-type: none"> SAWIA project250 funding grant successful \$25 towards COVID Tourism Recovery Plan- with PR tightly aligned to SAWIDS grant. E-commerce SAWIDS grant submission successful. Announcement shared 4 June. Amendment made to Grant omitting wine sales following Board review. Note that we will not pursue the Coonawarra Wine Pack at this time. Wine experiences to be the feature enabling ease of visitor booking, with PR to follow. Made with Moxie engaged to activate and promote store and region through PR campaign. <i>Action: HE to explore Rezdy booking service. Suggestion for CV to become an AGENT so that bookings can feed into wineries in real time. Ecommerce store set up regarded as good time to look at how ATDW can feed into existing website to enhance appearance of event calendar.</i> <p>PMN 20.7.20: Wine Australia are presenting an opportunity for region and State Wine Associations to become official distributors of the Australian Tourism Data Warehouse (ATDW). Wine Australia is investing \$750,000 into the ATDW online platform, funding wine related enhancements as part of the \$50m Package. WA are currently in talks with Rezdy to further integrate booking features on ATDW. HE</p>
------	--

Meeting closed at 10:12am

Next Meeting – Wednesday 19 August 2020 @ 9:00am – Location TBC